

# Creating Infinite Possibilities.

# Modernizing Subscriber Management on the Road to 10G

Sebnem Ozer, Ph. D. Senior Principal Architect COMCAST sebnem\_ozer@comcast.com



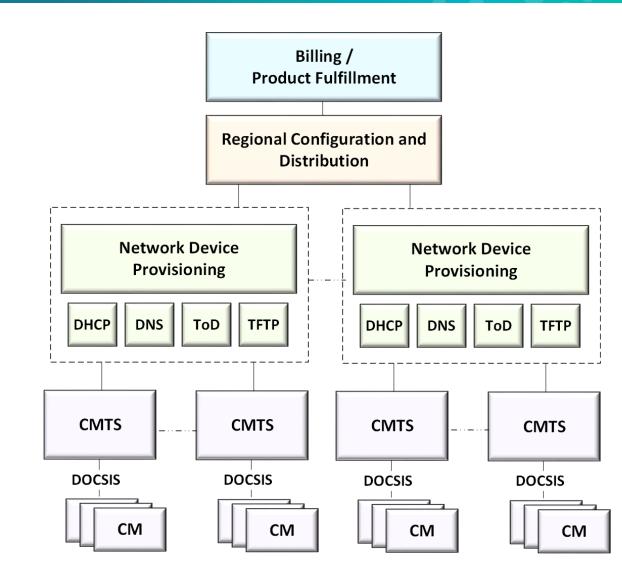


## Outline

- Current Service Fulfillment Architecture and Its Challenges
- A new solution: Device Management Application (DMA)
- Use Cases Enabled by DMA
- Guidelines and Requirements Towards Subscriber Management Systems

#### Why do MSOs Need To Modernize Device & Subscriber Management?





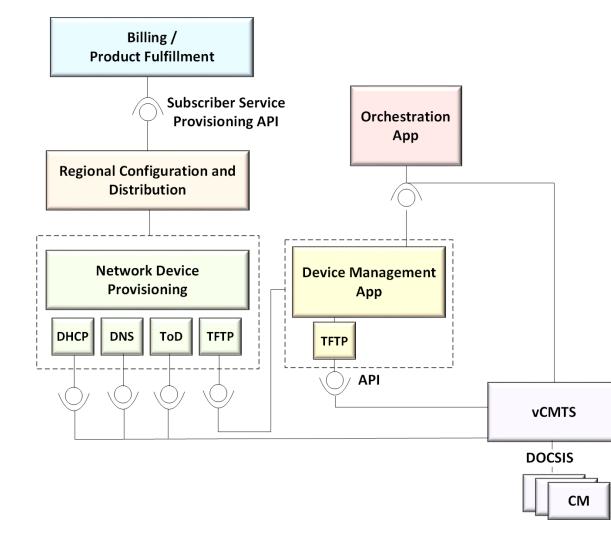
## Current Service Fulfillment Architecture

#### **Challenges**

- Scaling
- Service Agility
- Network Programmability
- Operations

#### Device Management Application as an Interim Solution

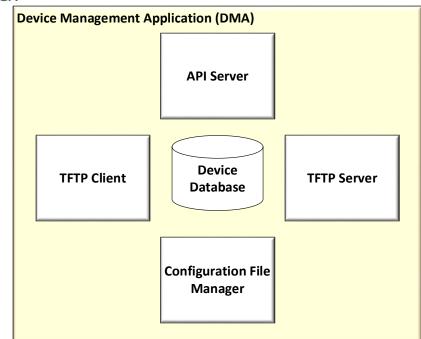




#### © 2022 Society of Cable Telecommunications Engineers, Inc. a subsidiary of CableLabs | expo.scte.org

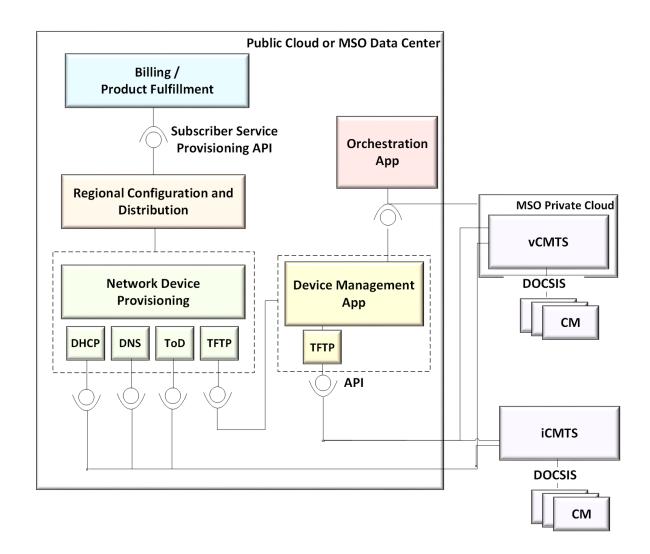
### Changing Network Device Provisioning <u>DMA Solution</u>

- Backward compatible
- Interoperable
- Incremental



#### Use Case 1: Mid-Split Deployment





## **MS Interference Mitigation**

#### <u>lssue</u>

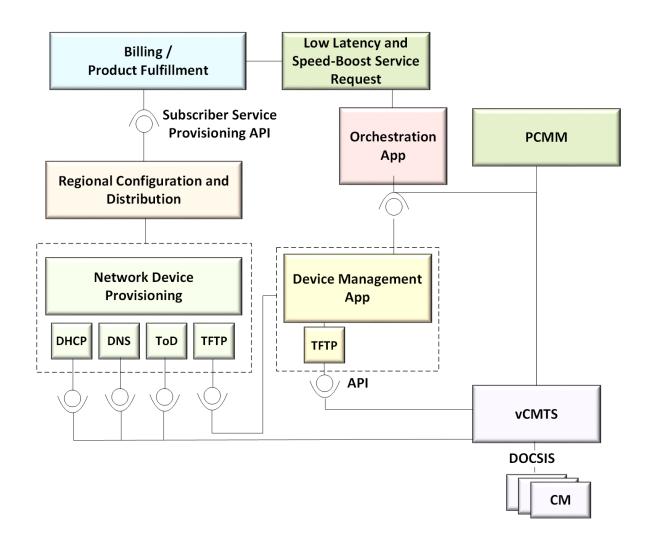
- MS-CPE's upstream OFDMA signal may leak into the SS-CPE's downstream RF front end.
- MS-CPEs may not operate in the full OFDMA channel due to old drop-amps

#### **Solution**

- CMTS learns device interference status
  from DMA
- CMTS enforces the OFDMA channel exclusion as part of the transmit channel set assignment

#### Use Case 2: New Services per Subscriber





## Low Latency and Speed Boost

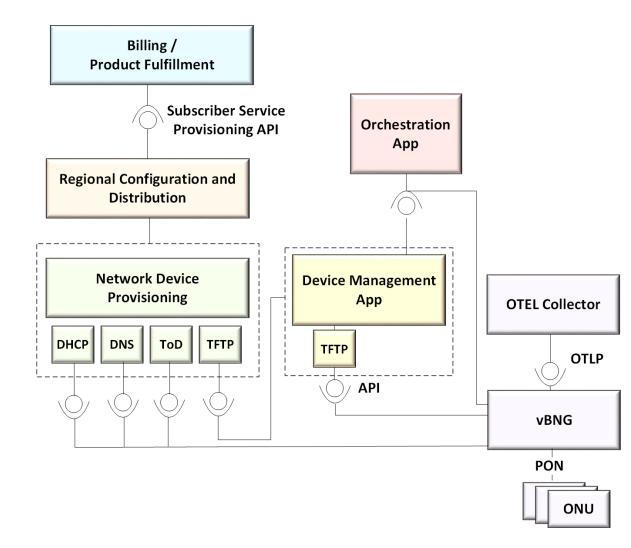
#### <u>lssue</u>

- New services such as Low Latency and Speed boost need to support subscriber's runtime changes
- Service interruption (resets) must be avoided

#### **Solution**

- CM initialization and Primary SF activation are done via DMA
- Dynamic SFs are deployed via modified PCMM integrated with an Orchestration App





## Access Technology Agnostic Management

#### <u>Issue</u>

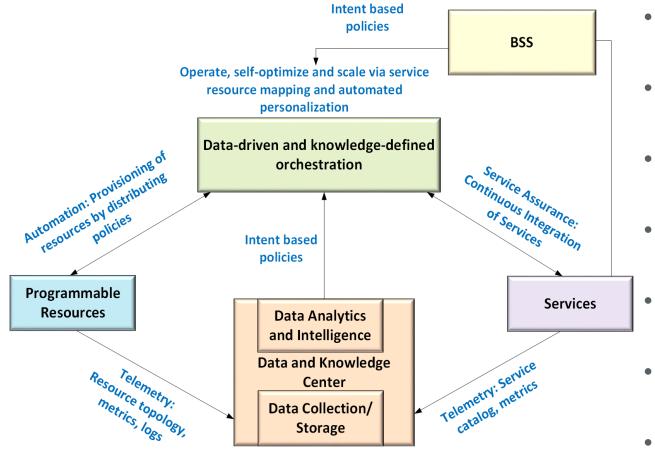
- MSOs deploy HFC, PON, Ethernet and Wireless access technologies with different provisioning systems
- Common functionalities are deployed and operated separately

#### **Solution**

- vBNG gets vCM configuration via DMA
- Orchestration App unifies common subscriber and device management functionalities



## 4As: Any content, Anywhere, Anytime and on Any device



- Abstracted service and digitized resource management
- Data and knowledge center based on cloud-enabled and push-based telemetry
- Data-driven orchestration for selfoptimizing and scaling systems
- Microservices instead of monolithic functionalities and meshed service chains
- Containerized SW for faster initiation, efficient execution, and better isolation
- Zero touch installation and self-activation systems
- Customer centric personalization without requiring customized designs and



## Creating Infinite Possibilities.

# Thank You!

Sebnem Ozer, Ph.D. Senior Principal Architect COMCAST sebnem\_ozer@comcast.com



