





## **Operational Transformation**

## Strategies for Continuous Deployment at Scale at the Network Edge: a.k.a. The Pursuit of the Zero-Downtime Headend

#### **Quincy Iheme**

Manager, Software Development & Engineering Comcast





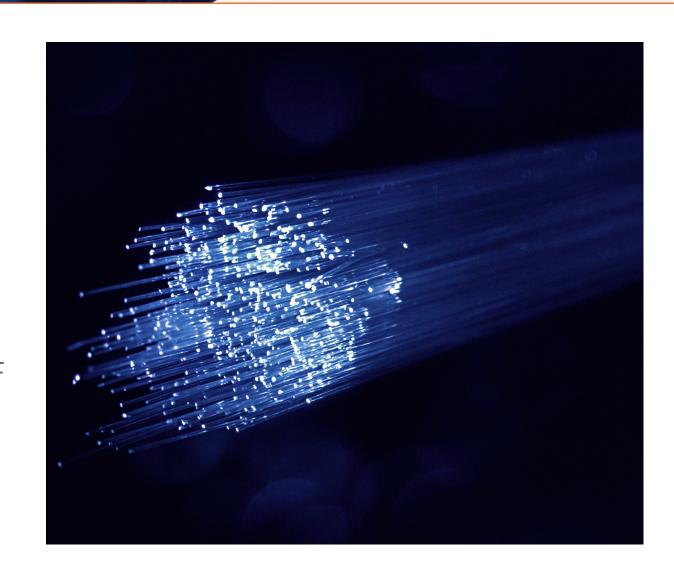






## What is it?

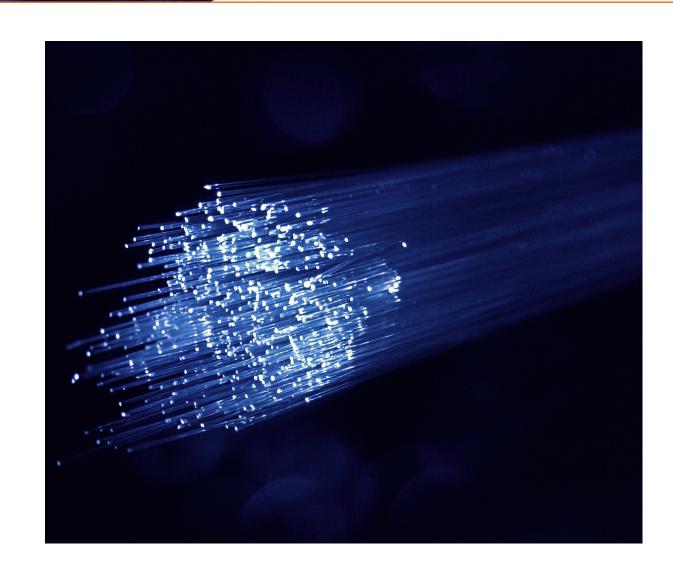
- "Edge of the network" constantly changing
- Microwave, Coaxial tree-andbranch, modern HFC
- Moving closer to consumers
- Where optical signals hand off to RF or the output of set-top box
- Depends who you ask!





## Our Focus

- Focus on the headend, CMTS
- CMTS devices transformed into vCMTSs
- Network edges must always be healthy and ready for anything
- Big focus on CI/CD



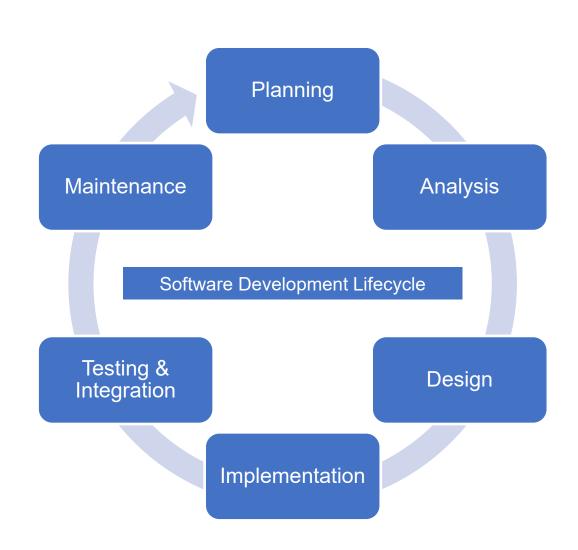




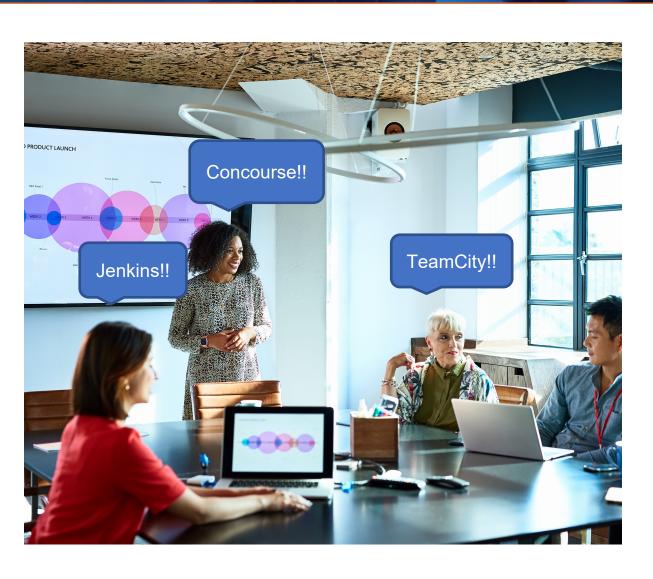


## Benefits of CI/CD

- Make changes quickly and safely
- Zero downtime
- Huge industry support around tooling, best practices
- Encouraged to "fail fast"
- Agile, Devops, SDLC

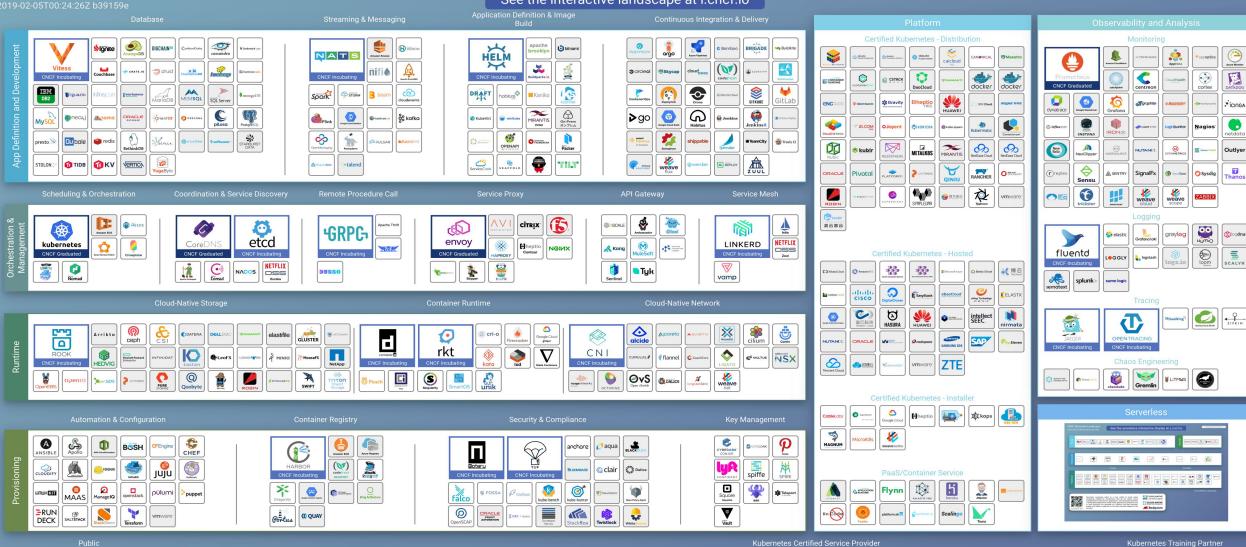






## The CI/CD Journey at Comcast

- Multiple teams already leveraging different platforms
- Unite internal community under one platform
- Architecture Guild and Architecture Design Record
- Ever evolving, community driven language of best practices







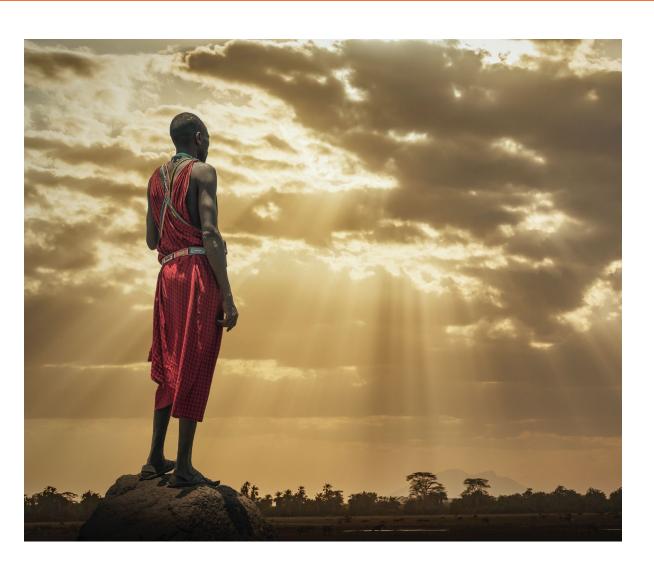
This landscape is intended as a map through the previously uncharted terrain of cloud native technologies. There are many routes to deploying a cloud native application, with CNCF Projects representing a particularly well-traveled

I.cncf.io









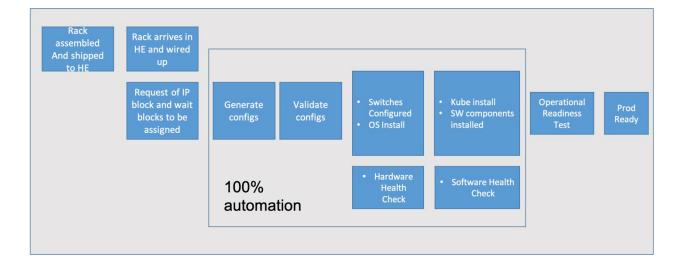
## Single Platform Focus

- Unified platform agreed upon
- Separate, individual team responsible for maintenance and upkeep
- Community assisted onboarding and troubleshooting



# CI/CD Driving Improvements

- vCMTS patches and updates handled via CI/CD
- Changes that previously required a technician in the field
- Changes pushed out to over 10K devices
- Push button deployment





# CI/CD Driving Improvements

- Prior mistakes to human error eliminated
- Changes that took days completed in a few hours
- Rolling back changes can be done in minutes in some scenarios
- In some cases, opt to rebuild software vs debug and fix

