





Security & Privacy

Creating Confidence Among
Subscribers Faced with Growing
Cyberthreats

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Agenda

- Introduction
- Threat landscape
- Security Strategy
- Threat intelligence
- Ensuring success

The Threat Landscape





Phishing

Web links in emails, SMS, or other places designed to encourage clicks that take people to malicious web sites where their valuable personal information can be harvested.



Malware

Malicious software developed to damage or disrupt devices or their data (by encrypting it with a secret key) or to gain unauthorized access to a network.



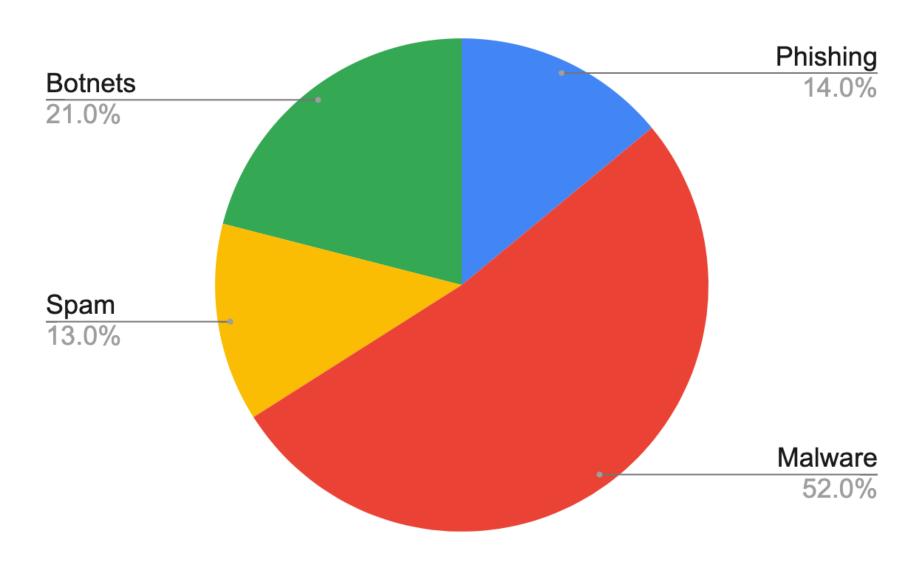
Malicious Bots*

Software that's secretly installed on computers and remotely controlled. Networks of malicious bots are used to find and upload valuable information, launch DoS attacks, provide access to machines and much more.

^{*} There are legitimate bots too that perform many repetitive tasks on the internet

Typical Threat Distribution





Phishing Innovation



Create typos that evade a quick glance

wesrternsurnion.com/online login.moffice356.com

Cuse a different top level domain verifyppal.xyz

Shift the familiar name to the left signin.secure.welllsfargo.com.services.regaswel.shop

Use "lookalike" characters from non-latin character sets 7eleven.com., adidas.com., singaporeair.com.

Phishing Example Landing Pages



Microsoft

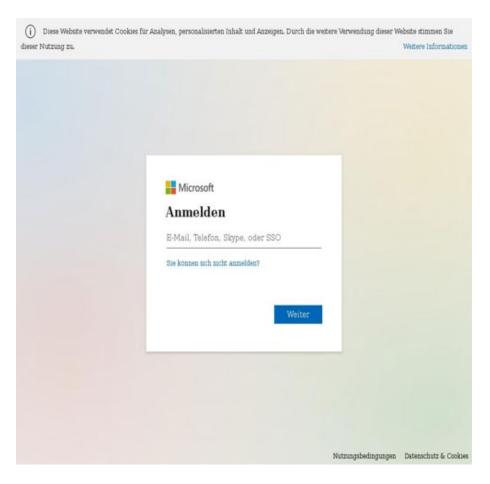
login.moffice356.com





Apple

apple.com.brlb.ru





Social engineering advances

"Covid-19 work from home policy"

"Unusual sign-in activity" "People are looking at your profile" 28TH USENIX SECURITY SYMPOSIUM

Cognitive Triaging of Phishing Attacks

Amber van der Heijden, Luca Allodi https://www.usenixorg/system/files/sec19-van der heijdenpdf

MIT Technology Review

How phishing attacks trick our brains Why you're more of a sucker than you think

Patrick Howell August 8, 2019

https://wwwtechnologyreviewcom/2019/08/08/238739/how-phishing-attacks-trick-our-brains/

Typosquatting Activity



Samples

nytimes.cm imagesgogle.com ups.cm wellsfargo.cm wwwltrivago.com winipedia.com

Landing pages serve malicious content based on the detected browser User-Agent and source IP address:

adware browser addons, MacOS fake system update and Windows fake AV purchase



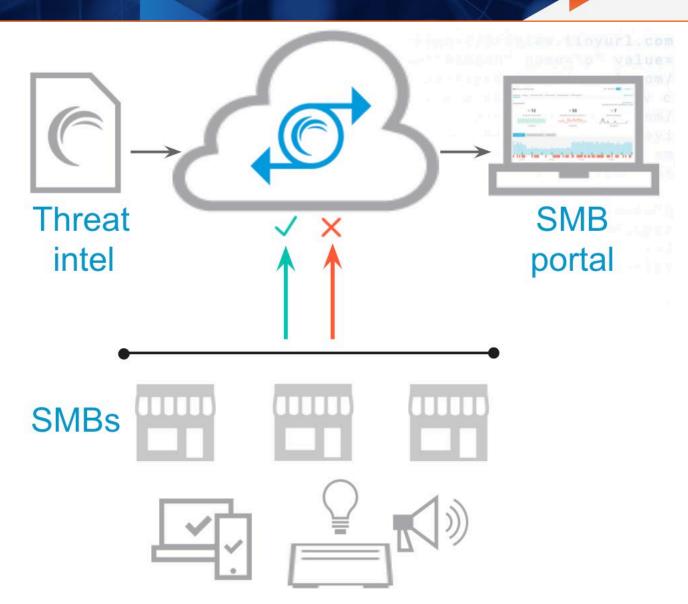
Simple to procure and operate.

Complement other security services

Ensure transparency

Give subscribers control





Threat Intelligence Goals



Improve Precision

Minimize risk of blocking legitimate requests

Improve Coverage
Protect against wide-ranging
and emerging threats

Improve Agility

Respond rapidly to fast-changing attacks

Intelligent Processing



Live streamed DNS & http data

Anomaly Detection

Monitor traffic patterns to detect DNS-DDoS, botnets, and other threats

Correlation & Clustering

Use unsupervised machine learning to identify families of malicious domains

Domain Ranking

Measure relative "importance" of both web and "infrastructure" domains

Domain Reputation

Calculate links between domains and ~90 network, client, and other "features" Malicious activity detected & validated in seconds - minutes

Automated threat intelligence updates

Over 500,000 new malicious domains published each day

Ensuring Business Success



Sales Enablement	Customer Marketing
Sales tools summarizing key value points	Brand and Product Awareness Campaigns
Solutions tools describing broader solution	Website
(access and other parts of bundles)	Broadcast media
Integration with internal sales systems	•TV
Competitive overviews	•Print
Security and solution videos	•Radio
Call scripts/talking points	PR
	Social media
Internal Communications	Content syndication
•Sales	Customer Acquisition
•Sales leadership	Direct Mail
•Customer support	Email
	Digital media
Sales Roadshows	Webinars

